Install Profile in your Device (iPad)
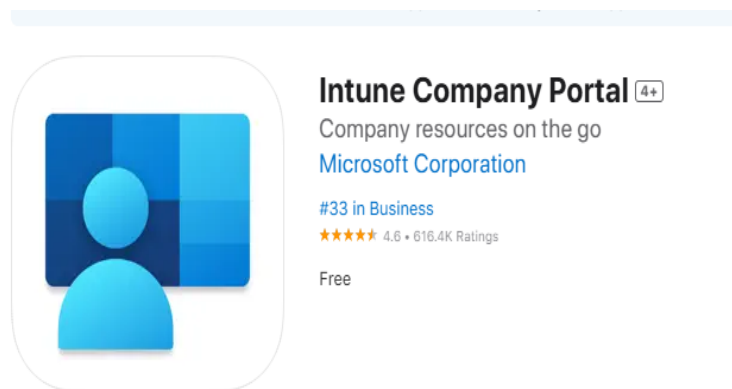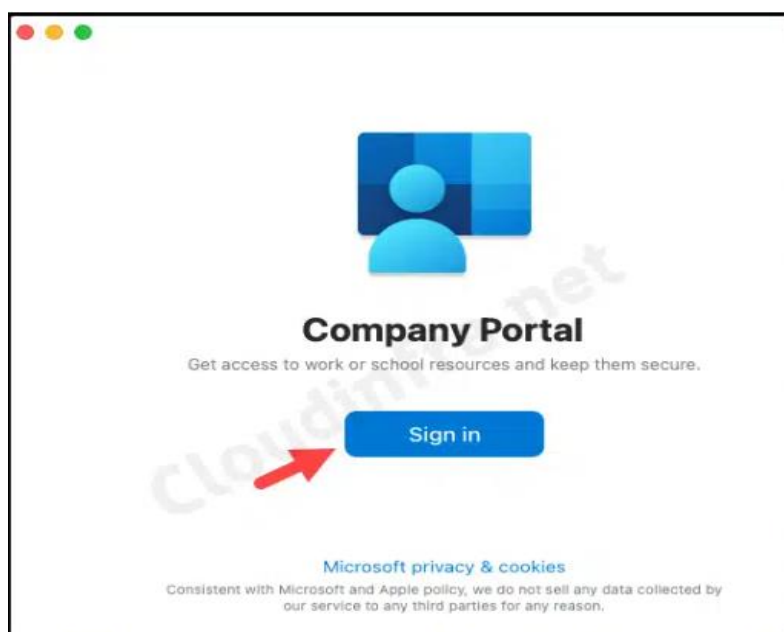
1) Connect your iPad with the WiFi EQGUEST network.

2) If you are using your own Internet (Home network, Hotspot, any other network) no need to connect EQGUEST (Go to step 4).

3) Once you connect with EQGUEST it will ask you to login through your email ID and password.

4) After successful authentication you are now connected to the Internet.

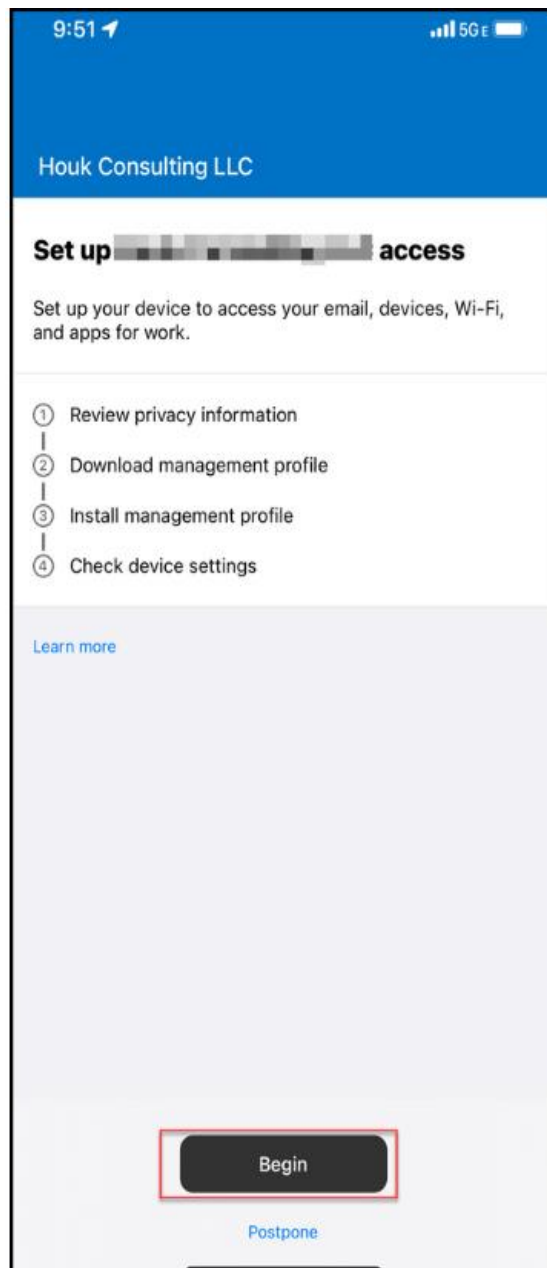5) Go to the App Store >

6) Download Company portal.

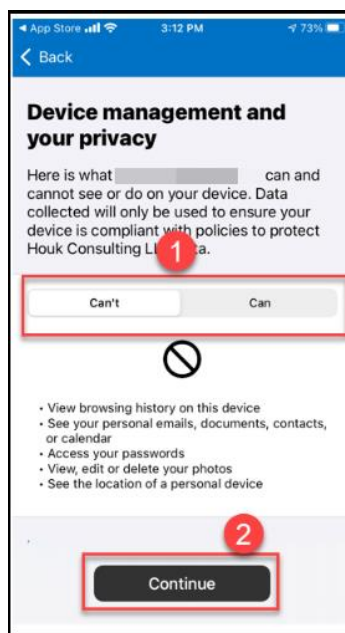7) Sign into the Company Portal with your email ID and password.
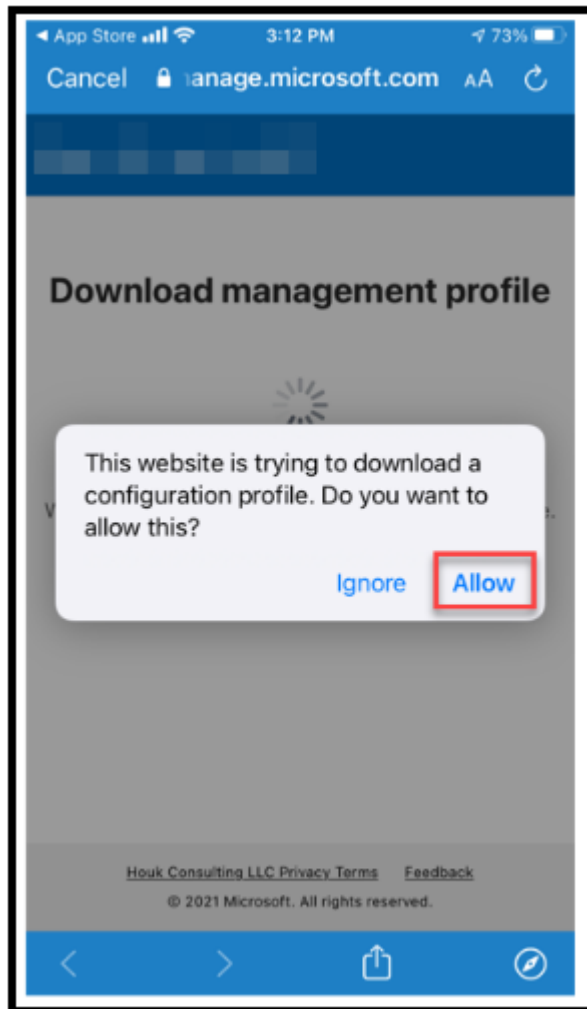
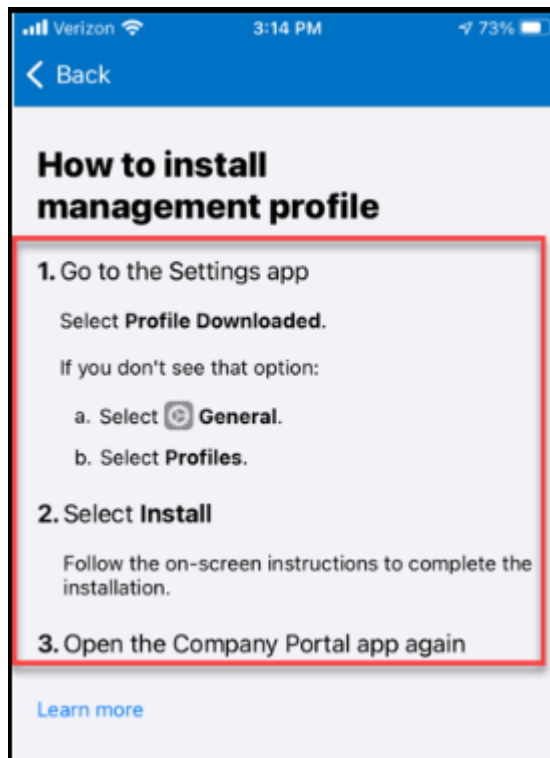8) It will ask you follow the steps: -

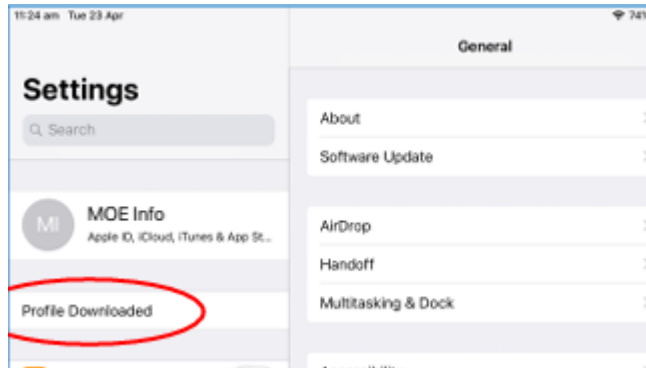   a. Click on Begin

b. Press Continue

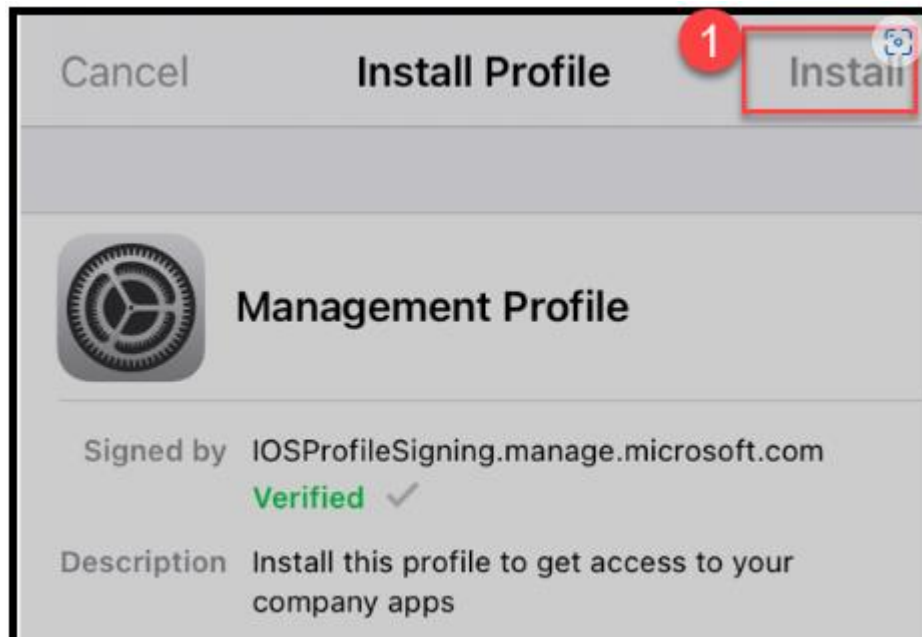c. It will download the management profile and ask you click on allow.

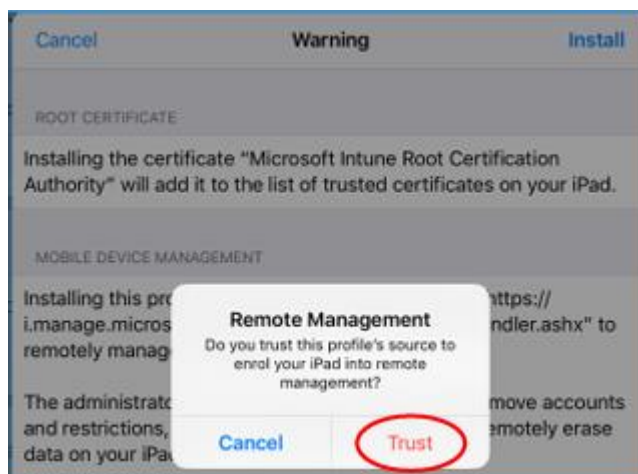d. Go to the settings > General > VPN & Device Management > You will see profile.
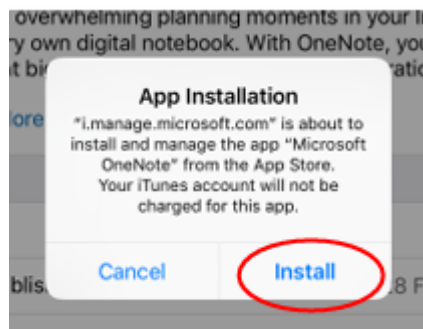
e. Click on the profile.

f. Click on Install.
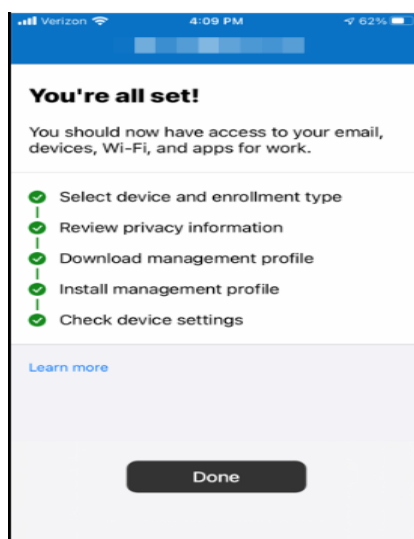

g. Click on trust.

h. Enter passcode it is asked.

i. Go back to comp portal.

j. Pop up will appear to allow notification (Click allow)

k. Click on continue.

l. Now it will start to prepare settings for your device. During this process it can ask you

to follow some steps: -

    i. Pop up to install MS word, outlook, and one note. (Click Allow)

    ii. It can ask you to login to the FEDERATION page with your username and

    password.

    iii. It will pop up to authenticate for proxy settings. (Click on Edit settings > enter

    username and password)

9) Once it is done, click on finish.

10) Go to the WIFI settings > connect EQNET.

11) You will be connected to the EQNET network, which allows you to access the Internet.

Not able to connect to the Internet.

This issue occurs, if you changed your password recently or connection is timed out.

Option 1: -

1) Power off the iPad for 1-2 mins and power back on.

2) Try to connect to the EQNET.

3) Go to the browser and try to go to the google.

4) The pop up will appear and it will ask you to **edit settings.**

5) Click on edit settings and enter your username/password.

6) After successful authentication you will be connected to the Internet

Option 2: -

1) Go to the settings > General> VPN & Device management > remove the management

profile.

2) Uninstall the Company Portal from the App store

3) Now you can't connect to the EQNET, because of no management profile.

4) Restart the device

5) Now follow the steps of **Install Profile in your Device.**